

Curriculum Vitae

Ching-I Teng

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CURRENT POSITION

Professor
Graduate Institute of Business and Management
Chang Gung University (CGU), Taiwan

ADDRESS

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CITIZEN

Taiwan

EXPERTISE

Electronic Commerce
Service Management

EDUCATION

1999/09-2002/12 Ph.D., Management
National Taiwan University, Taipei, Taiwan
1998/09-1999/06 M.S., Management (forwarded to Ph.D. program)
National Taiwan University, Taipei, Taiwan
1994/09-1998/06 B.S., Management
National Taiwan University, Taipei, Taiwan

VISITING SCHOLAR

2019/08-2019/08 The Hong Kong Polytechnic University
2018/08-2018/08 The Hong Kong Polytechnic University
2016/08-2016/08 The Hong Kong Polytechnic University
2009/01-2009/07 University of Washington, Seattle, Washington

2008/07-2008/08 Academia Sinica

ACADEMIC POSITIONS HELD

- 2013/08-present Professor, Graduate Institute of Business and Management, Chang Gung University, Taiwan
- 2010/08-2013/07 Associate Professor, Graduate Institute of Business Management, Chang Gung University, Taiwan
- 2007/08-2010/07 Associate Professor, Department of Industrial and Business Management, Chang Gung University, Taiwan
- 2003/02-2007/07 Assistant Professor, Department of Industrial and Business Management, Chang Gung University, Taiwan

ADMINISTRATIVE POSITIONS HELD

- 2015/08-2017/07 Chair, Department of Industrial and Business Management, Chang Gung University, Taiwan
- 2014/08-2015/07 Chair, Graduate Institute of Business and Management, Chang Gung University, Taiwan
- 2011/02-2014/07 MBA Director, School of Business, Chang Gung University, Taiwan

ADJUNCT POSITIONS HELD

- 2016/08-present Adjunct Professor, Department of Business and Management, Ming Chi University of Technology, Taiwan
- 2016/01-present Adjunct Research Fellow, Department of Rehabilitation, Chang Gung Memorial Hospital, Linkou, Taiwan

AWARDS

- MOST Excellent Researcher Award, Chang Gung University (2019)
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- MOST Excellent Researcher Award, Chang Gung University (2010)
- CGM Research Award, Chang Memorial Hospital (2019)
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- CGM Research Award, Chang Memorial Hospital (2009)
- CGU Excellent Faculty Researcher Award, Chang Gung University (2008)

PUBLICATION SUMMARY

- 109 peer-reviewed journal articles (2001-now)
- 72 are listed in SSCI/SCI (2001-now)
- 22 are published in two years (2017-2018), among them, 18 in Q1 Journals
- Published in the top journals in areas of Electronic Commerce (IJEC), Service (JSR), CMC (JCMC), and Nursing (IJNS)

REVIEWER SUMMARY

- Review 109 times of paper in four years (2015-2018)
- Review papers for journals, including top journals in areas of Electronic Commerce (IJEC), Service (JSR), CMC (JCMC), and Nursing (IJNS)

SELECTED PUBLICATIONS (* denotes corresponding)

1. **Teng, C.-I.*** (2018). Look to the future: Enhancing online gamer loyalty from the perspective of the theory of consumption values. *Decision Support Systems*, 114, 49-60.
2. Liao, G.-Y., & **Teng, C.-I.*** (2017). You can make it: Expectancy for growth increases online gamer loyalty. *International Journal of Electronic Commerce*, 21(3), 398-423.
3. **Teng, C.-I.*** (2017). Strengthening loyalty of online gamers: Goal gradient perspective. *International Journal of Electronic Commerce*, 21(1), 128-147.
4. Tseng, F.-C., & **Teng, C.-I.*** (2016). Carefulness matters: Consumer responses to short message service advertising. *International Journal of Electronic Commerce*, 20(4), 525-550.
5. Tseng, F.-C., Huang, H.-C., & **Teng, C.-I.*** (2015). How do online game communities retain gamers? Social presence and social capital perspectives. *Journal of Computer-Mediated Communication*, 20(6), 601-614.
6. **Teng, C.-I.*** (2015). Drivers of interdependence and network convergence in social networks in virtual communities. *Electronic Commerce Research & Applications*, 14(3), 204-212.

7. **Teng, C.-I.***, & Chen, W.-W. (2014). Team participation and online gamer loyalty. *Electronic Commerce Research & Applications*, 13(1), 24-31.
8. **Teng, C.-I.***, Lee, I.-C., Chu, T.-L., Chang, H.-T., & Liu, T.-W. (2012). How can supervisors improve employees' intention to help colleagues? Perspectives from social exchange and appraisal-coping theories. *Journal of Service Research*, 15(3), 332-342.
9. **Teng, C.-I.***, Chen, M.-Y., Chen, Y.-J., & Li, Y.-J. (2012). Loyalty due to others: The relationships among challenge, interdependence, and online gamer loyalty. *Journal of Computer-Mediated Communication*, 17(4), 489-500.
10. **Teng, C.-I.***, Shyu, Y.-I. L., Chiou, W.-K., Fan, H.-C., & Lam, S. M. (2010). Interactive effects of nurse-experienced time pressure and burnout on patient safety: A cross-sectional survey. *International Journal of Nursing Studies*, 47(11), 1442-1450.